

# DONATION REGULATIONS

made via the website <https://zapomniane.org/en/>

## § 1. General information

1. The website forget.org is run by Fundacja Zapomniane with its registered office in Warsaw, 00-950, ul. Twarda 6, registered in the register of associations, other social and professional organizations, foundations and independent public health care facilities under KRS number: 0000508923, NIP: 5252588113, REGON: 147241480.
2. The purpose of these regulations is to define the conditions for making online donations using the form available on the website <https://zapomniane.org/en/>, implemented by the PayU SA service.
3. Online payments are handled by the payment operator PayU SA, 60-166 Poznań, ul. Grunwaldzka 182, KRS: 0000274399, NIP: 779-23-08-495, REGON: 300523444.

## § 2. Rules for making donations

1. A donation may be made by any adult natural person, legal person or organizational unit. These persons will be hereinafter referred to as "Donors".
2. All donations made to the Zapomniane Foundation will be used to support its statutory activities.
3. In order to make a donation via the PayU website, after completing the form available on the forget.org website, the Donor is redirected to the payu.pl website
4. As part of online payments, the Donor may make payments using payment cards.
5. Each Donor who completes the form and goes to the PayU website agrees to the processing of data provided in the donation registration form. The administrator of personal data is the Forgotten Foundation.

## Complaints procedure

1. In justified cases, the Donor may submit a complaint regarding the transfer of the donation.
2. Complaints should be submitted to the following address: [fundacjazapomniane@gmail.com](mailto:fundacjazapomniane@gmail.com) with "complaint" in the title and detailed transaction details and the reason for the complaint in the content of the message. Each complaint will be considered by the Zapomniane Foundation individually within 14 days from the date of receipt of the complaint.

## § 4. Final provisions

1. The Zapomniane Foundation has the right to change the regulations at any time.
2. In matters not covered by these regulations, generally applicable laws shall apply.